

Removing Wireless Networks on Windows 8, Window 7, OS X

http://www.wtamu.edu/buffaloroaming

Instructions for removing wireless network names (SSIDs) for troubleshooting purposes

*** Please ensure that your Operating System has been fully updated and that you have the latest drivers for your wireless network card. ***

If a device is unable to connect to WTAMU student wireless, please utilize these steps to remove the network settings for WTAMU student wireless. Then try to login to WTAMU student wireless again utilizing the instructions found at the following webpage on WTAMU's website:

http://www.wtamu.edu/informationtechnology/information-technology-buffalo-roaming.aspx

Windows 8 Removing WTAMU student wireless settings from a Window 8 PC.

1. Ensure that you are logged into the computer with an account that has administrative privileges.

Press the Windows key on the keyboard and press R, $\mathbf{A} + \mathbf{R}$.

2. Type cmd in the space provided and click OK:

📨 Run		
	Type the name of a progra resource, and Windows wi	m, folder, document, or Internet II open it for you.
<u>O</u> pen:	cmd	•
	ОК	Cancel <u>B</u> rowse

3. A black window appears, within that window type the following command to display all the wireless networks the device has joined, netsh wlan show profiles

Administrator: Command Prompt	:	×
C:∖> C:∖>netsh wlan show profiles		^
Profiles on interface Wi-Fi:		
Group policy profiles (read only)		
<pre></pre>		
User profiles		
All User Profile : All User Profile : All User Profile :		
All User Profile : wtamu-student-wireless All User Profile : quest.wtamu.edu		
All User Profile : home		
C:>>		
		~

4. The profile named wtamu-student-wireless should be shown. To delete the profile type the following command while ensuring to include quotation marks, netsh wlan delete profile name="wtamu-student-wireless"



5. The WTAMU Student wireless network settings should now be removed. The command prompt window can now be closed.

Try authenticating to student wireless again utilizing instructions found on this web page:

http://www.wtamu.edu/informationtechnology/information-technology-buffaloroaming.aspx

Windows 7 Removing WTAMU student wireless settings from a Window 7 PC

1. Click on the Wireless network icon:



2. Click open Network and Sharing Center:



3. Click on Manage wireless networks:



4. Select the "wtamu-student-wireless" network and click remove.



5. The WTAMU Student wireless network settings should now be removed.

Try authenticating to student wireless again utilizing instructions found on this web page:

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http://www.wtamu.edu/informationtechnology/information-technology-buffaloroaming.aspx

OS X Removing WTAMU student wireless settings from a Mac Running OS X 10.7 or Newer

1. At the top right of the screen click the search icon,

2. In the search box that appears below, search for System Preferences.

Spotlight	system preferences
	Show All in Finder
Top Hit	System Preferences
Applications	System Preferences
Look Up	System Preferences
Web Searches	Search Web for "system preferences"
	Search Wikipedia for "system preferences"
	Spotlight Preferences

- 3. Select System Preferences from the list that appears.
- 4. A new window opens, Click the round orb that says Network.



5. On the left side of the window choose Wi-Fi. Then click the advanced button on the right.

	Network	
		4
L	ocation: Automatic	*
• Wi-Fi Connected	Status: Connected	Turn Wi-Fi Off
● Thundthernet Not Connected	Wi-Fi is connected to wireless and has the	o wtamu-student- IP address
Bluetooth PAN Not Connected	Network Name: wtamu-student-	wireless +
Thundt Bridge Not Connected	Ask to join new Known networks wi If no known networ have to manually se	v networks II be joined automatically. ks are available, you will elect a network.
	802.1X: Default Authenticated via PE Connect Time: 00:05	Disconnect AP (MSCHAPv2) 5:56
+ - 🌣	Show Wi-Fi status in menu bar	Advanced ? Revert Apply

6. A list of all wireless networks the device has joined will appear. Choose wtamu-studentwireless and then click the minus, , sign to remove the network.

	Wi-Fi TCP/IP	DNS WINS 802.1X	Proxies	Hardware
	Preferred Networks:	Wit-Fr mices	is connected to	Paddeese 10,251,4.90.
	Network Name	Security		_
	wtamu-student-wirele	WPA/WPA		
	+ - Drag networks	into the order you prefer.	o known network	is are available, you will
			en en manuary se	
	Remember network	s this computer has joine	ed	
	Require administrator	authorization to:		
	Create computer-	-to-computer networks		
	Turn Wi-Fi on or o	off		
	Wi-Fi Address:			
				Cancel OK
?				
?				

7. Then Click Okay, , and apply, , and apply, The Network Preferences Window can now be closed.

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http://www.wtamu.edu/informationtechnology/information-technology-buffaloroaming.aspx